



# Release Notes

What's New in RoboVet

Cougar Aero?

Spring Release 2019

(FP39)

## INTRODUCTION

RoboVet Cougar Aero (FP39) has added enhancements to alerts, show bank details on invoices and statements and corrected an issue around the printing of blank prescriptions.

## IMPORTANT SETUP INFORMATION

Since FP25, RoboVet has required .Net 4.5. Please note that this is not supported on Windows Server 2003.

All sites that use VetLogic must have at least VetLogic 1.2.4.9 installed/reinstalled after being upgraded to RoboVet Cougar Aero (FP39). Support will check, and action as needed as part of the upgrade procedure.

## OPTIONAL SETUP INFORMATION

There are four new settings which are configured in the background and can be set by a member of the **Support Team**. Please see details below on these four new settings;


- Configuring bank details on invoices and statements, please see the section below 'Include bank details on statements and invoices'.
  - To continue to print blank prescriptions please see the section below 'Prevent users from printing blank prescriptions'.
  - NVS delivery files now includes day of the month, please see the section 'NVS Integration – managing batch expiry dates' below.
  - Disabling the new alert popup, please see the section on 'Alerts' below.
- There is a new security area 'Selling (All Allowed Except:)', please see section below 'Restricted access to selling features'.

## GENERAL ENHANCEMENTS

### INCLUDE BANK DETAILS ON STATEMENTS AND INVOICES

RoboVet has been updated such that invoices and statements generated at a surgery have that surgery's bank details included on it.

For invoices, the surgery's bank details as defined in RoboVet Options are appended to the payment term.

Total Net	0.89		
Total VAT	0.17		
Invoice Total	1.06		
<hr/>			
Total due for payment	1.06		
<hr/>			
Surcharge Added To This Account If NOT Paid Within: 14 Days	<u>12.50</u>		
Registered in England No: 5090599			
<b>Payment Terms:</b>			
Professional Fees are due for full settlement at time of consultation.			
BACS Payment can be made to:			
Acc Name: Good Vets Ltd.			
Acc No: 01234567			
Sort Code: 12-34-56			
Please use surname as reference			
<hr/>			
<b>Healthy Pets make Happy Pets</b>			
Printed By: stu2	Invoice No. 1.6685		
Page 1 of 1	Using RoboVet(TM) From Veterinary Solutions Limited		
<hr/>			
(Please Detach This Portion And Return With Your Remittance)			
Mr Bob Smith Orchard Brae House 30 Queensferry Road EDINBURGH EH4 2HS	Statement Date: 22 October 2018 Tax Period: 22/10/2018 To 22/10/2018		
	<table> <tr> <td style="text-align: left;"><b>AMOUNT DUE</b></td> <td style="text-align: right;">£19,088.04</td> </tr> </table>	<b>AMOUNT DUE</b>	£19,088.04
<b>AMOUNT DUE</b>	£19,088.04		
BACS Payment can be made to:			
Acc Name: Good Vets Ltd.			
Acc No: 01234567			
Sort Code: 12-34-56			
Please use surname as reference			
<hr/>			
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For statements, the surgery's bank details are attached to the bottom of the remittance slip.

A practice can prevent their bank details from being appended to invoices and/or statements by applying a setting, please contact support.

If a surgery has either the account name, account number or sort code missing in their details, then the bank information will not be appended.

The first and fifth line of the appended bank details default to;

- first line is 'BACS Payment can be made to:'
- fifth line is 'Please use surname as reference'.

**To change the default please contact support.**

## PREVENT USERS FROM PRINTING BLANK PRESCRIPTIONS

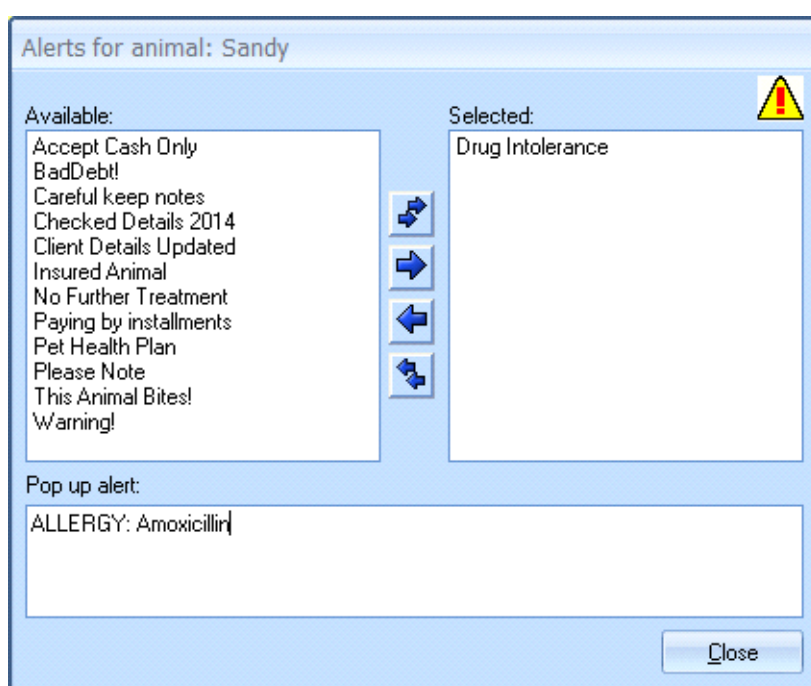
If a user sold down one or more products using the black or blue arrow while not selling anything using the red arrow, then RoboVet saw this as a non-prescription sale. RoboVet has been modified so that if the printing of a prescription is attempted on a consultation that has no prescription items on it, a blank prescription is no longer generated. Instead a warning is shown to the user indicating that they can only print prescriptions if a prescription item is sold.

This feature is now the default behaviour but can be switched off via a setting, please contact support.

## ALERTS - 'IN YOUR FACE' CLIENT OR ANIMAL SPECIFIC NOTIFICATION

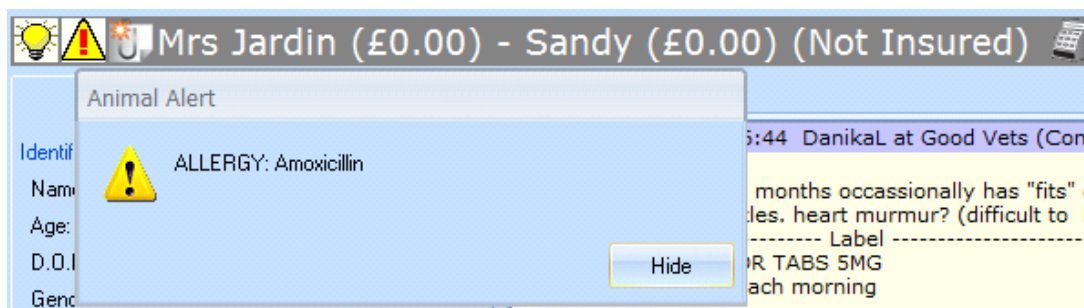
RoboVet's alert feature has been extended to allow clients and animals to be given a specific custom alert that will be displayed to users every time they select an animal or client.

Having selected an animal, clicking the 'Animal Alert' icon in the Key Facts bar will open the alert selection screen. This now includes a section in which the user can insert some bespoke text (up to 125 characters) that they wish to flag to the user every time the animal is selected.

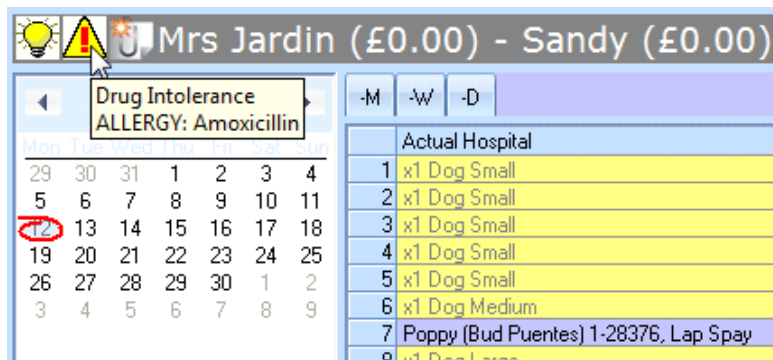


When the animal with the updated alert is selected, the user is shown a new pop up notification displaying the alert text. In addition, there is a flashing 'warning' triangle to help draw the user's attention to the notification. Clicking 'Hide' will close the screen, but the screen will continue to be shown when the user next selects the animal.

Please Note: The pop up only occurs when text has been added to the alert.



The same text has also been added to the tooltip when the mouse cursor hovers over the 'Animal Alert' icon in the Key Facts bar.



Client alerts behave in an identical fashion.

This feature is switched on by default, but the popup can be disabled using a new setting - please contact support.

## RESTRICTED ACCESS TO SELLING FEATURES

The new security area, 'Selling (All Allowed Except:)', has been added to RoboVet. This could be useful if you have an out of hours team who are just booking appointments. Users that are added to this security area will have access to the following features removed:

- The 'Selling' button within the 'Clients' tab
- The 'New Work Entry' and 'New Estimate' buttons within the 'Clients' tab
- The 'Accounts' group within the 'Clients' tab
- Accessing the 'Selling' screen by double-clicking an animal in the Day List
- Accessing the 'Selling' screen by double-clicking a consultation in the Animal Record
- Accessing the 'Selling' screen by clicking the 'Resell' button within Repeat Medications

- Accessing the 'Selling' screen by clicking the 'Resell' button from Requests within the 'Organiser' tab
- Accessing the 'Selling' screen by clicking the 'Show Consultation' button within the 'Visits' tab

## NVS INTEGRATION - MANAGING BATCH EXPIRY DATES

When receiving a delivery file from NVS, RoboVet processed the batch information including the expiry date. However NVS only provided the month and year of the expiry date, resulting in RoboVet having to interpret this as the last day of the month in question.

### Solution

NVS are now able to provide a delivery file with a full batch expiry date, including the day of the month; RoboVet has been modified such that it can import this.

RoboVet will by default, download delivery information containing full batch expiry dates from the "batch.nvscloud.net" server. If this is to change in the future then maintenance setting RoboVet\Preferences\NVSBatchDownloadURL can be used to override this server name.

**Please Note:** The first time that a practice receives a delivery file from NVS, it will receive all products ordered over the last 30 days. This file may be large, as such it may take a while to download. All future files will then contain only those items that have not been sent before.