

ROBOVET BEAGLE AUTUMN 2018 RELEASE

This document summarises all the new functionality, enhancements and fixes provided in the RoboVet Beagle Autumn 2018 Release. Practices should refer to the detailed release notes to find out more about each topic.

SUMMARY OF NEW FEATURES AND ENHANCEMENTS:

1. Further work around helping practices comply with GDPR has been completed which allows all users to refresh the data protection fields and enables users with the Data Protection Officer security permission to edit the date field (**What is new in Feature Pack 36'**).
2. Flexibility has been introduced to allow practices to decide which communication preferences they would like new clients to be opted in to/opted out of by default (**What is new in Feature Pack 36'**).
3. Client telephone numbers can now be 15 characters (previously 12) (**What is new in Feature Pack 36'**).
4. It is now possible to set up reminder interval days for NSM sales that will override the reminder interval days set on the parent product. This will simplify the configuration of product reminders for those products that need a choice of reminder intervals (**What is new in Feature Pack 36'**).
5. Improvements have been made to the ordering and delivery process (**What is new in Feature Pack 36'**):
 - The HSAH order delivery file now includes the manufacturer barcode which is added to the product when the order is released, and the RoboVet order number for each delivery line. This will ensure when the order is processed and released the order lines are matched to the correct delivery information.
 - Working orders now refresh when navigating around the ordering screens, and there is also an order 'Refresh' button. This is to address an issue where working orders were not always refreshing, for example if raised and added to throughout the day on different terminals.
6. Pharmtrax improvements now allow users to process previously failed jobs and handle product name changes at the point of sale correctly (**What is new in Feature Pack 36'**).
7. Enhancements and bug fixes to the emailing functionality including the ability to use autocorrect in the body of an email (**What is new in Feature Pack 37'**)

8. It is now possible to increase the number of decimal places used on the unit price of a product. This is then used in the calculations to reach the end selling price and will enable large animal and mixed practices to price their stock more competitively. It is important to read the detailed section in the release notes as there are important points to consider before making this change (**What is new in Feature Pack 37**).
9. Expiry date is now factored in when showing '(Insured)' or '(Not Insured)' on the animal record key facts bar (**What is new in Feature Pack 37**).
10. Practices can optionally make treatment start and end dates mandatory to assist with the efficient processing of insurance claims (**What is new in Feature Pack 37**).
11. Integration with scil lab machines (**What is new in Feature Pack 38**).
12. Additional enhancements to the search functionality enabling users to search for clients and animals by additional criteria, such as email address, passport number, client id (see New Settings 4. below) (**What is new in Feature Pack 38**).
13. Emailing of payment receipts (**What is new in Feature Pack 38**).

NEW SECURITY AND SETTINGS:

New security permissions:

1. **Visits Administrator (All Barred Except)**. Users who need to be able to reset failed Pharmtrax jobs must be assigned this new security permission (**What is new in Feature Pack 36**).

New Settings (please contact support if you wish to add/change these settings):

1. Settings to make communication preferences opted in by default for new clients/client contacts (**What is new in Feature Pack 36**).
2. A setting to alter the number of decimal places used in product price calculations to between 1 and 6. If the setting is not used, prices will continue to be calculated to 2 decimal places as per existing functionality (**What is new in Feature Pack 37**).
3. A setting to make it mandatory to include treatment start and end dates before an insurance claim can be sent or saved (**What is new in Feature Pack 37**).

4. A setting to **show client id**. Adding this setting will allow users to search by client ID (**What is new in Feature Pack 38**).
5. A setting to have email receipt ticked by default (**What is new in Feature Pack 38**).

BUG FIXES:

1. Vat applied incorrectly for charity and no vat customers when using the black arrow. – now fixed.
2. Vat calculated incorrectly for products sold as RRP when using the black arrow – now fixed.
3. Selling a 0 quantity batch at POS level in certain circumstance caused an incorrect destock – now fixed.
4. Some users experienced 'Error no 5' in the sales prompt screen which prevented the user from completing the sale, and would have to redo the entire sale – now fixed.
5. When creating a new NSM, the units per sale now defaults to 1 (previously it was 0 which caused selling issues).
6. Request notifications are now refreshed every 10-15 seconds (previously were not refreshing). Tasks are only refreshed if some of the listed tasks have changed for that user.
7. A £ sign in the email body was adding an extra character – now fixed.
8. Users are now warned if the email does not contain a subject.
9. Spaces in client emails are now corrected by VetLogic so can be processed by Rapport.