

ROBOVET SPRING 2018 RELEASE

This document summarises all the new functionality, enhancements and fixes provided in RoboVet Spring 2018 Release. Practices should refer to the detailed release notes to find out more about each topic.

One of the key pieces of development work for RoboVet Spring 2018 Release is to help practices effectively handle the new General Data Protection Regulation (GDPR). The key points are summarised here but all practices must also refer to the detailed release notes for this topic as well as the information on our website.

SUMMARY OF NEW FEATURES AND ENHANCEMENTS:

1. RoboVet and GDPR. (See '**What is new in Feature Pack 34**' for details).

It is important to note that a practice management system is only one part of the assessment of potential impacts to your business and RoboVet is not responsible for making a practice compliant; compliance is the responsibility of the practice alone. The role of RoboVet is to help facilitate a best practice approach and the following changes have been made in RoboVet:

- The client record screen now shows the client's communication preferences on the first 'Information' tab and this has now changed to a tick to **opt in**. New clients are automatically set to be excluded from all communications and must be explicitly opted in. Existing (pre-upgrade) client's preferences are maintained - so the upgrade will adjust the fields in order to retain existing preferences. The client record screen has changed **significantly** so practices should make sure their staff are aware of this.
- There are new 'Data Protection fields' so the practice can record that the practice process regarding data protection has been followed. Practices can also decide if they wish to make this Data Protection field mandatory.
- Processing of the client's data can be restricted using a new 'Revoke' function.
- Practices can now record that they have checked that a client's personal information is correct (shows date of check and by which user).
- There is a new 'Data Protection Report' to report on the new Data Protection fields and the Personal Information check.
- A new feature has been added to allow practices to anonymise one or more clients.

For more information on GDPR see our website <https://vetsolutions.co.uk/news/gdpr-protect-respect-personal-information>

2. Practices can now email a client directly from the 'Work With' list ('**What is new in Feature Pack 34**').

3. Reporting enhancements:

- The 'List Clients' report includes new Data Protection and Personal Information check filters. (This is in addition to the separate new 'Data Protection' report) (**What is new in Feature Pack 35**).
 - The 'List Clients' report is now email enabled. (**What is new in Feature Pack 35**).
 - The 'List Clients' report now displays the client holding number in the grid when using the 'Filtered Client List' (**What is new in Feature Pack 35**).
 - The 'List Animal Reminders' report now includes marketing communication opt in/out filters (**What is new in Feature Pack 34**).
 - Repeat medication filters have been added to the 'List Animals' report (**What is new in Feature Pack 33**).
4. A new Repeat Medication Record that enables users to add and review medication that an individual animal has been prescribed on repeat prescription (**What is new in Feature Pack 33**).
 5. The ability to easily resell a product that has been previously sold to a client/animal – this could be medication, food or any other product at all (**What is new in Feature Pack 33**).
 6. Additions and improvements to the RoboVet Organiser to make it much more useful and to provide a workflow for 'product requests' made by clients (**What is new in Feature Pack 33**).
 7. The search feature in the animal clinical history is now displayed by default (**What is new in Feature Pack 33**).
 8. Practices can make the client's first name and animal breed mandatory fields (**What is new in Feature Pack 35**).
 9. Speed improvements have been made to some of the finance functions (**What is new in Feature Pack 35**).
 10. Animals can be automatically assigned a different account term and an alert when enrolling on a scheme (**What is new in Feature Pack 35**).
 11. The old PAF product is now fully decommissioned, as it was replaced with Smart Address in Feature Pack 29 (Spring 2017 Release).

NEW SECURITY AND SETTINGS:

New security permissions:

1. **'Data Protection Officer (All Barred Except)'**. Users must be added to this new security permission to use the anonymise function and to revoke/unrevoke client/client contact consent (**What is new in Feature Pack 34**).
2. **'Repeat Medication - Add/Remove/Change (All Barred Except)'**. Users must be added to this new security permission to add, remove or change a repeat medication for an animal (**What is new in Feature Pack 33**).

New Settings (please contact support if you wish to add/change these settings):

1. To make the Data Protection fields mandatory - the default is set to off (**What is new in Feature Pack 34**).
2. Personal information recheck interval – the default is 180 days (**What is new in Feature Pack 34**).

3. Approval required tick box on the new request screen. A setting can be added to have it always ticked – the default is for the box to be unticked (**What is new in Feature Pack 33**).
4. Repeat medication is deemed to be ‘due to expire’ if the recheck due date is within 30 days. This is the default but a setting can be added to specify a different number of days (**What is new in Feature Pack 33**).
5. Mandatory client first name – the default is set to off (**What is new in Feature Pack 35**).
6. Mandatory animal breed – the default is set to off (**What is new in Feature Pack 35**).

BUG FIXES:

1. An auto-import bug affecting the attachment of lab results was causing significant performance issues and this has been resolved in Feature Pack 33.
2. Dispensing label fixes (for details see Feature Pack 34).
3. Users were previously able to type in the consultation employee field and use freehand text. This is now resolved in Feature Pack 35 and users must now select an employee from the drop-down list.