

RoboVet 5

What is New in Akita Cerise (FP32)



Table of Contents

Introduction	2
Important Setup Information	2
Label Printers	2
Dispensing Labels	2
Producing a Dispensing Label	3
General Enhancements	8
RoboVet Reports	8
List Animals – Updated Filters and Help Text	8
Bugs Fixed	9
Bug 9376 Stock discrepancy - Reporting incorrect Old Holding for first manual stock take	9
Bug 16162 Stock discrepancy - showing incorrect values for Old Holding	9
Bug 16143 Diary - Tooltip does not appear on hospital appointments	9

Introduction

This document details development work carried out for RoboVet Akita Cerise (Feature Pack 32) which has focused on improving dispensing labels. If you are upgrading from any version other than RoboVet Akita Bronze (Feature Pack 31) you should read about the changes made over the last few versions. The **'What is New'** documents for the previous **Feature Packs** are in the **'What's New Previous Releases'** section of **Help**.

Important Setup Information

Since FP25, RoboVet has required .Net 4.5. Please note that this is not supported on Windows Server 2003.

All sites that use VetLogic must have VetLogic 1.2.0.0 installed/reinstalled after being upgraded to RoboVet Akita Cerise (FP32). Please note that if already running FP31, this will have already been done. Support will check and action as needed as part of the upgrade procedure.

There are a number of settings that can be adjusted around the new label functionality. These choices are detailed in the relevant section of this document (pages 4 & 5). If you require changes please contact a member of the support team.

There are no changes to user security in this release.

Label Printers

It is important to note that the only label printers now supported in RoboVet from this release are the TSP700 and the Dymo. Practices that use a different label printer will not be able to print dispensing labels, or any other type of label from RoboVet.

Dispensing Labels

The bulk of the work delivered in RoboVet Akita Cerise (FP32) has been to improve dispensing labels as follows:

- Adding flexibility to enable practices to satisfy recommendations by individual RCVS assessors, while ensuring that labels generated using default settings will meet current RCVS Practice Standards.
- Making better use of the available space on a label.
- Enabling users to add unlimited dosage instructions and providing the ability to print over multiple pages if one label is not large enough.
- Removing vet name from within dosage instructions and creating a separate editable area for this.
- Only including the word 'withhold' when applicable.
- Changing the prefix 'Vet' to 'Presc' (to indicate who has prescribed the medication) so that a user who is not a vet is not misrepresented.
- Making it easier to repeat dosage instructions when reprinting a label.
- Adding an optional dedicated area for users to initial when a drug has been dispensed and checked.
- Printing only one label when there are split batches, rather than a label per batch.

Producing a Dispensing Label

When a user sells down a product that is ticked as 'label required' in the Product List, a screen is generated to show the user what will appear on the label and also to provide the user the opportunity to edit some of the information prior to printing. This 'print label' screen is only generated once per item sold, where previously it would be generated per batch for split batch items or per withhold for items with multiple withholds.

A number of new settings have been added to allow practices to determine what information they wish to be displayed on labels. If any are required to be changed please contact a member of the support team.

The screenshot shows a 'Print Label' window with the following fields and controls:

- 1**: Window title bar 'Print Label'
- 2**: Practice name 'Best Vets'
- 3**: Practice address 'Test Vets House, EH1 1EH'
- 4**: Practice phone number '0131 7654321'
- 5**: Client name 'Mr Bloggs'
- 6**: Species 'Pig (Porcine)'
- 7**: Item '10 x Medicine'
- 8**: Batch information '7 x AB12345 exp: 31/12/17, 3 x AB56789 exp: 31/01/18'
- 9**: Prescribed By field containing 'Ann Jones'
- 10**: Instructions field containing 'Withhold 14 Days. Give ONE item TWICE daily for FIVE days. Follow printed instructions. Unlicensed product'
- 11**: Warning text 'FOR ANIMAL TREATMENT ONLY KEEP OUT OF THE REACH OF CHILDREN'
- 12**: Checkboxes for 'Include species', 'Prescribed By', 'Dispensed By', and 'Checked By'
- 13**: 'Product notes:' label above a large yellow text area
- 14**: The large yellow text area for product notes
- 15**: 'No. Of Pages: 1' label
- 16**: 'Print' button
- 17**: 'Close' button

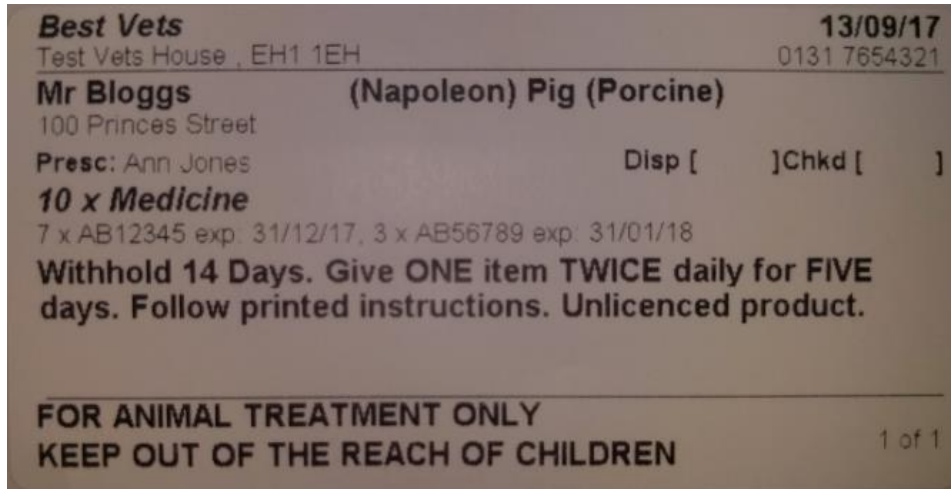
At the bottom of the window, there is a 'Quantity:' dropdown menu set to '1' and an unchecked checkbox labeled 'Add to consultation notes only'.

Information is displayed on the 'print label' screen as follows:

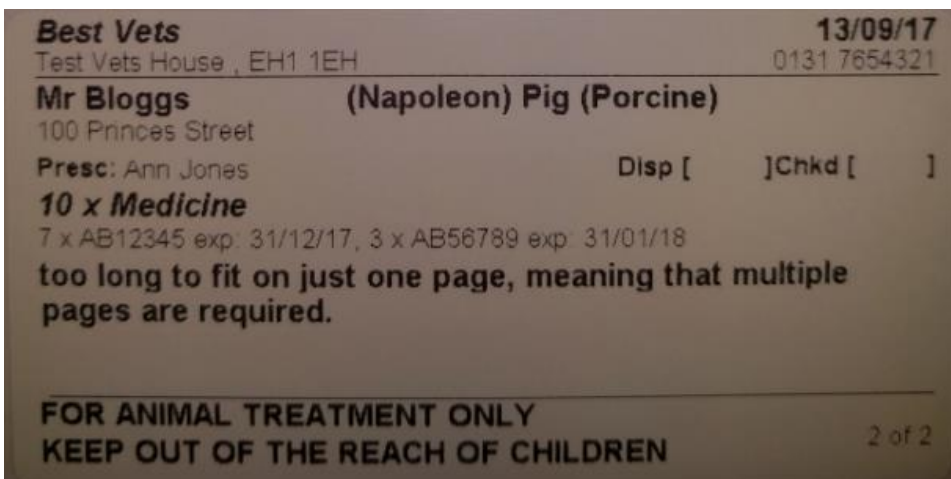
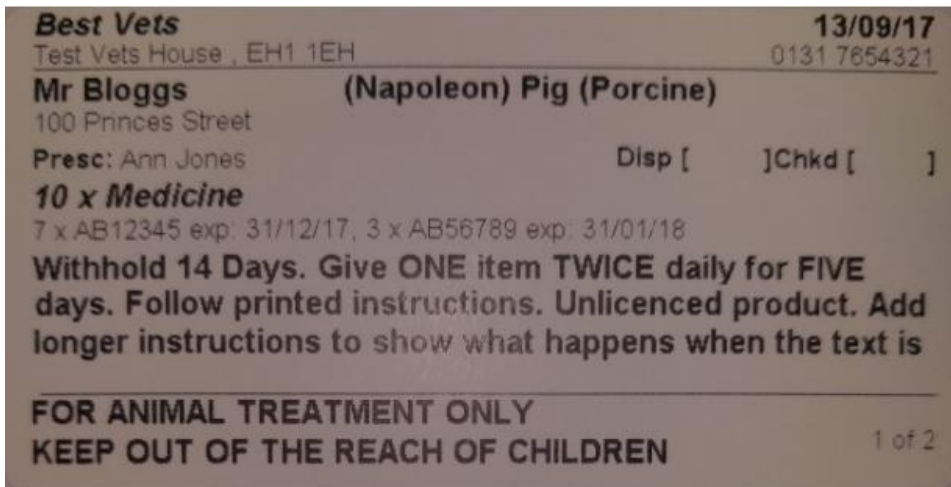
No.	Item	Further Information & Customisation Options
1	Practice Name	
2	Currently logged in surgery address, postcode and phone number	Surgery town can be added and postcode can be removed via settings. Please note that this information will be truncated if it is too long.
3	Client Title and Last Name	The client's first name can be added and their title can be removed via settings. Please note that this information will be truncated if it is too long.
4	Client Address	By default, this includes information in the address field on the client record. Town and postcode can be added via settings. Please note that this information will be truncated if it is too long.
5/6	Animal Name & Species	Please note that this information will be truncated if it is too long.
7	Quantity & Product Name	If there are split batches, as in this example, the product quantity is the total sum across all batches.
8	Batch quantity, number and expiry date	In the event of a split batch sale, all batches will appear on one label. Two lines are available for batch information, which should be enough space to fit up to 5 batches. If there are more batches than can fit on over two lines, the information will be truncated.
9	Employee Name	This is populated with the currently logged in employee's full name. Initials can be used in place of full name and employee qualifications can be appended to the employee's name via settings. A further setting can be switched on to display the consult employee, rather than the currently logged in employee, on the label. Please note that this information will be truncated if it is too long. On the label, this is prefixed with 'Presc' to indicate who has prescribed the product. The checkbox 'Include Vet' has been renamed to 'Prescribed by'. Where previously this checkbox replaced the second dosage instruction line with the employee name, it now controls whether a separate 'Prescribed By' field is included on the label. The 'Prescribed By' field is editable and can use auto correct. By default, the checkbox is ticked meaning the 'Prescribed by' information is shown. A setting can be adjusted so that it is not included by default.
10	Instructions	This section is editable and the user can enter unlimited text. It includes the following: <ul style="list-style-type: none"> • Withhold information if applicable. If there are multiple withholds, all will appear on one label. • Dosage calculator instructions if applicable. • Dosage instruction lines 1 and 2 as defined in the Product List. Autocorrect can be used to quickly add any additional information.

		Use 'Ctrl' and 'Enter' (or 'Shift' and 'Enter') to return the cursor to a new line. Just using 'Enter' will proceed to print the label as per existing functionality.
11	Warnings	This is defined per surgery in the Label footer fields in Options>Practice Setup>Surgery>
12	Option to remove species from label	<p>The existing "Include Species" checkbox has been retained with this update. If ticked, the label will include the species. The default is that the checkbox is ticked.</p> <p>A setting can be adjusted so that the checkbox is not ticked. If a user then wished to add the species to the label they are generating, they would need to manually tick the box.</p>
13	Option to remove employee from label	The checkbox 'Include Vet' has been renamed to 'Prescribed by'. Where previously this checkbox replaced the second dosage instruction line with the employee name, it now controls whether a separate 'Prescribed By' field is included on the label. The 'Prescribed By' field is editable and can use auto correct. By default, the checkbox is ticked meaning the 'Prescribed by' information is shown. A setting can be adjusted so that it is not included by default.
14/15	Option to remove dedicated space for initialling when item dispensed from label.	<p>Two new checkboxes 'Dispensed By' and 'Checked By' have been added. If these are ticked, then the printed label will include a 'Disp' and 'Chkd' section with space for initials to be added by hand.</p> <p>Both boxes are ticked by default. If the user does not wish to include one or both, when generating the label, they can un-tick the boxes.</p> <p>Settings can be adjusted so that one or both 'Disp' and 'Chkd' are not included by default across the Practice. If the user then wished to add these when generating a label, they would need to tick the box to do so.</p>
16	The number of pages that will be required in order to include all information.	<p>If the information is too long to fit on a single label, it will be printed over multiple pages. This new 'No. of Pages' section displays the number of pages a label will use and will automatically increase as the user adds more information or decrease if information is removed. This means that the user will know how many pages to expect prior to printing.</p> <p>Please note that where multiple pages are generated, all information except the instructions (item 10) will appear on all pages. Instructions will then be split over as many pages as required.</p>

Once the user has made any changes at the point of sale, the label can be printed. The image below shows the new layout. Note that '1 of 1' appears in the bottom right corner to indicate that the label is made up of only 1 page.



The example below demonstrates what happens when additional information is added to the instructions field, causing the label to print over two pages. Note that all content, except the instructions, is identical on both labels. Please also note that the first page displays '1 of 2' in the bottom right corner and the second page displays '2 of 2'.



When re-printing a label, the label instructions will not include any changes that were made when it was first generated. Users can now easily insert instructions into a reprint by copying and pasting from clinical notes. This was often difficult to do in previous versions of RoboVet because the limit within the separate instructions fields on the label meant that users had to work out how much of the text they could paste into each field. Now that the limit has been removed, a whole block of unlimited text can be pasted into the single instructions field.

Please note that where a user prints multiple copies of multiple pages, these will not be collated. For example:

- label has page 1 of 2 and page 2 of 2.
- user prints 10 copies.
- printer will provide 10 copies of page 1 followed by 10 copies of page 2.

General Enhancements

RoboVet Reports

List Animals – Updated Filters and Help Text

In FP31, the wording for some of the filters and help text on the List Clients (Filtered and Fixed), List Scheme Members and Client Products Sold and Not Sold reports was updated to make it easier for users to understand how the filters behave.

With this Release, similar changes have been made to the List Animals report. Highlighting a filter will show the (new) help text for that filter.

An additional filter, 'Animal Consultation Types' has also been added to restrict the output based on animals that have had consultations of a selected type. This is particularly useful in conjunction with the newly renamed 'Last Animal Consultation Date Range' filter, as it enables the user to filter for animals with a last consultation of a certain type in a specified time period. For example, if a user wished to show all animals whose last consultation had taken place in the previous month and involved them being physically taken into the Practice, they could exclude the Consultation Type 'Phone Call'.

Bugs Fixed

Bug 9376 Stock discrepancy - Reporting incorrect Old Holding for first manual stock take

When a product with existing stock holdings had been adjusted manually for the first time, then the old holding value was displayed incorrectly. The old holding value was shown as 0 instead of the actual calculated stock holding (the existing stock quantity minus any sale quantities). This meant that the discrepancy value was also incorrect.

The stock discrepancy report now shows the correct old holding value for the first manual stock take of a product.

Bug 16162 Stock discrepancy - showing incorrect values for Old Holding

When a product's stock holding had been manually adjusted and backdated, any stock takes or manually adjusted stock holdings after this date were logically deleted. When the Stock Discrepancy report was run, the logically deleted stock takes were still included in the report.

In addition, when a product's stock holdings contained multiple manual stock adjustments, then the old holding value in the stock discrepancy report was incorrect for all but the first manual stock take. The subsequent manual stock adjustments were calculating the old holding value using the adjustments total from the first manual stock take.

Both issues have been rectified. Logically deleted stock takes and manual stock takes are no longer included in the report and the adjustment total and old holding value are now calculated correctly for all manual stock take discrepancies.

Bug 16143 Diary - Tooltip does not appear on hospital appointments

Work was done as part of FP30 to show confirmed appointments on operation or appointment diaries by adding '(Confirmed)' to the tooltip text. This resulted in an error when loading the tooltip for a hospital diary, meaning no tooltip was shown for hospital diary appointments.

This has been fixed and tooltips for hospital diary appointments are now loaded correctly.